

## GXBank Fund-In Reward Campaign - Frequently Asked Questions (FAQ)

Updated as at **22 May 2024**

Question	Answer
<p>What is the <b>GXBank Fund-In Reward Campaign</b>?</p>	<p>The <b>GXBank Fund-In Reward Campaign</b> is organised by GX Bank Berhad and will run from <b>8 January 2024 to 27 May 2024</b> , or such other dates as may be determined by GXBank from time to time with prior notice to you.</p> <p>You will receive an RM8 cash reward with a minimum deposit of RM88 in a single fund-in transaction.</p>
<p>Am I eligible for the <b>GXBank Fund-In Reward Campaign</b>?</p>	<p>The <b>GXBank Fund-In Reward Campaign</b> is open to new and existing GXBank customers with a GX Account.</p> <p><b>Note:</b> Customers who participated in the GX Rewards Experience Campaign and successfully claimed the one-off RM20 cash reward under "Reward Category 1" between 6 November 2023 and 7 January 2024 <u>shall not</u> be eligible for this Campaign Reward.</p>
<p>How can I earn the cash reward for funding my GX Account?</p>	<p>To earn the cash reward once you have successfully activated your GX Account, follow these simple steps:</p> <ol style="list-style-type: none"> <li>1. Go to "Add Money".</li> <li>2. Enter a minimum amount of RM88 (in a single transaction).</li> <li>3. Select a Bank to perform the fund-in transaction (<b>Note:</b> The bank account has to be under your own name).</li> </ol>
<p>Is there a limit to the number of account fund-in cash rewards I can receive?</p>	<p>The cash reward is a one-time reward, limited to one reward per customer.</p>
<p>When will the cash reward be credited to my GX Account?</p>	<p>Once you have successfully funded your GX Account, you will have your RM8 cash reward credited to your GX Account instantly.</p> <p>In exceptional cases, crediting of the cash reward could take up to two (2) weeks from the date the Deposit is made.</p> <p>You may view the reward issuance via your GX Account transaction history.</p>
<p>Where can I find the full terms and conditions for the GXBank Fund-in Reward Campaign?</p>	<p>You can find the full campaign terms and conditions here at <a href="https://www.gxbank.my/campaign-tnc">https://www.gxbank.my/campaign-tnc</a>.</p> <p>It contains detailed information regarding the campaign period, eligibility criteria, qualifying transactions, reward structure, reward issuance, and any additional terms specific to the campaign.</p>



	Please read and understand the campaign terms and conditions for complete details and guidelines on participating in this campaign.
If I have any queries in connection with the Campaign, who may I speak to?	You may contact our support team via <b>In-App Chat</b> , <b>+603 7498 3188</b> , or at <a href="mailto:ask@gxbank.my">ask@gxbank.my</a> .