

GXBank Fund-In Reward Campaign - Frequently Asked Questions (FAQ)

Updated as at **22 May 2024**

Question	Answer
<p>What is the GXBank Fund-In Reward Campaign?</p>	<p>The GXBank Fund-In Reward Campaign is organised by GX Bank Berhad and will run from 8 January 2024 to 27 May 2024 , or such other dates as may be determined by GXBank from time to time with prior notice to you.</p> <p>You will receive an RM8 cash reward with a minimum deposit of RM88 in a single fund-in transaction.</p>
<p>Am I eligible for the GXBank Fund-In Reward Campaign?</p>	<p>The GXBank Fund-In Reward Campaign is open to new and existing GXBank customers with a GX Account.</p> <p>Note: Customers who participated in the GX Rewards Experience Campaign and successfully claimed the one-off RM20 cash reward under "Reward Category 1" between 6 November 2023 and 7 January 2024 <u>shall not</u> be eligible for this Campaign Reward.</p>
<p>How can I earn the cash reward for funding my GX Account?</p>	<p>To earn the cash reward once you have successfully activated your GX Account, follow these simple steps:</p> <ol style="list-style-type: none"> 1. Go to "Add Money". 2. Enter a minimum amount of RM88 (in a single transaction). 3. Select a Bank to perform the fund-in transaction (Note: The bank account has to be under your own name).
<p>Is there a limit to the number of account fund-in cash rewards I can receive?</p>	<p>The cash reward is a one-time reward, limited to one reward per customer.</p>
<p>When will the cash reward be credited to my GX Account?</p>	<p>Once you have successfully funded your GX Account, you will have your RM8 cash reward credited to your GX Account instantly.</p> <p>In exceptional cases, crediting of the cash reward could take up to two (2) weeks from the date the Deposit is made.</p> <p>You may view the reward issuance via your GX Account transaction history.</p>
<p>Where can I find the full terms and conditions for the GXBank Fund-in Reward Campaign?</p>	<p>You can find the full campaign terms and conditions here at https://www.gxbank.my/campaign-tnc.</p> <p>It contains detailed information regarding the campaign period, eligibility criteria, qualifying transactions, reward structure, reward issuance, and any additional terms specific to the campaign.</p>

	Please read and understand the campaign terms and conditions for complete details and guidelines on participating in this campaign.
If I have any queries in connection with the Campaign, who may I speak to?	You may contact our support team via In-App Chat , +603 7498 3188 , or at ask@gxbank.my .